

2025 Safety & Innovation Highlights

Redefining student transportation through rigorous data transparency and human-centered care.



The HopSkipDrive Difference: Unparalleled Safety for Peace of Mind

Our direct CareDriver relationships and advanced data and reporting capabilities provide school districts, riders, and families with unparalleled transparency, translating directly into peace of mind. Notably, our reporting begins the moment a CareDriver is on the way to a pickup — not just when a rider is in the vehicle — giving us a more comprehensive safety dataset than the industry standard. This unique model fuels a cycle of innovation, allowing us to consistently raise the bar for safety as we strive to remain the most trusted transportation partner for districts and schools, organizations, and families.

2025 Safety Performance

2,000+

SCHOOL DISTRICTS, GOVERNMENT AGENCIES, AND NONPROFITS SERVED ACROSS 20 STATES

99.99%

COLLISION-FREE RIDES

99.70%

SAFETY INCIDENT-FREE RIDES

0.00%

CRITICAL SAFETY INCIDENT RATE

Innovation in Action:

Nearly a Dozen New Offerings in 2025 Alone

In 2025, we focused our safety investments on strengthening support for vulnerable populations, expanding visibility, and leveraging expert guidance to continuously raise our standards. These new offerings join a suite of over 50 safety products and features woven in before, during and after the ride, providing comprehensive protection for riders. HopSkipDrive's industry-leading safety features include:

- **Proactive Ride Intervention:** Enhanced proactive alert system automatically detects and flags critical events so our Safe Ride Support® team can take immediate action — even before a rider gets in the vehicle
- **Enhanced CareDriver Vetting & Education:** Scenario-based video screening evaluates empathy and judgment, while expert-developed education modules better support diverse student needs
- **Caregiver Great Start Program:** Proactive outreach and technical walkthroughs for families helps ensure first-ride safety and confidence
- **Ride Recording:** In-ride video and audio recording provides an objective record, ensuring accountability while prioritizing user privacy
- **Specialty Transportation Expansion:** Wheelchair-Accessible Vehicles (WAV) and Rider Assistant support designed to handle even the most complex mobility challenges

More Than a Decade of Trust (Since 2014)

130M+

SAFE MILES DRIVEN

2.9M+

FOSTER AND MCKINNEY-VENTO RIDES

1.7M+

IEP RIDES

MILLIONS MORE

RIDES ACROSS GEN ED, CTE, OLDER ADULTS, AND MORE

The safe, reliable supplemental transportation solution for school districts.

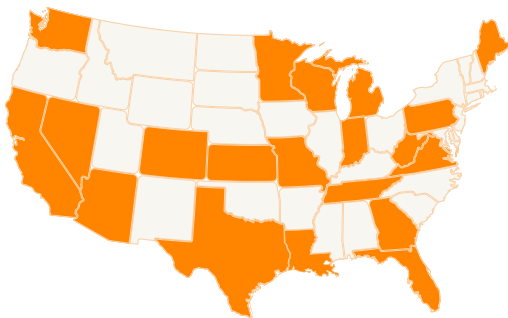


HopSkipDrive's solution complements traditional student transportation with a cost-efficient, flexible way to meet transportation needs. We partner with school districts across 14 states, supporting more than 13,500 schools, helping fill gaps and facilitating the transportation of kids who may not be served well by the existing options. Often, that means kids experiencing homelessness, in foster care, with disabilities, and more.

About Us

- Tech-enabled student transportation solution connecting schools and districts with a highly vetted CareDriver network.
- Dynamic driver supply grows with district needs. Education rides are always guaranteed.
- Easily create rides in the HopSkipDrive RideIQ platform, even for the very next day!
- Real-time ride visibility. Track Riders and communicate directly with our team and CareDrivers.
- 95M+ miles and 5M+ rides completed on the HopSkipDrive platform.

Where We Operate



Who We Serve

Parents, school districts, county child welfare organizations, nonprofits, and others use HopSkipDrive to arrange safe, reliable, and flexible transportation for youth, seniors, and other individuals in need of extra care during a ride. This includes students who don't fit along a traditional bus route, including:

- Youth experiencing homelessness
- Youth in foster care
- Youth with special needs
- Youth trying to access career technical education, internships, apprenticeships, and enrichment programs
- Youth needing Wheelchair Accessible Vehicles

Solutions in Ohio

Schools across the state of Ohio have been experiencing transportation challenges for years. Buses routes are being cut, students are forced to make their own way to school, and school districts are still being fined heavily for not meeting the state transportation standards.

Newly proposed legislation aims to fix these issues by allowing school districts, community schools, and non-public schools to utilize new transportation services with drivers who pass a rigorous certification process and adhere to advanced safety protocols for student transportation. By utilizing small passenger vehicles driven by caregivers who pass a rigorous 15-point certification process, schools gain a multimodal approach that complements existing bus fleets. This flexibility leads to optimized routing and ensures equitable access to educational and extracurricular opportunities for every Ohio student.

How It Works

- 1 School district identifies students with transportation needs. These students may need extra care, may not fit on a traditional bus route, or may be impacted by bus driver shortages.
- 2 Rides are set up in the easy-to-use HopSkipDrive RideIQ Platform with as little as 6 hours' notice.
- 3 HopSkipDrive connects districts with a network of CareDrivers who have passed our stringent 15-point certification process.
- 4 Transportation Staff can track rides in real-time and get alerts for each stage of the ride. Caregivers on the child's account also get alerts and can track the ride.
- 5 HopSkipDrive tracks each ride in real-time, proactively ensuring safe rides for all students. Our Client Success Team is there each step of the way, from setup to reporting.